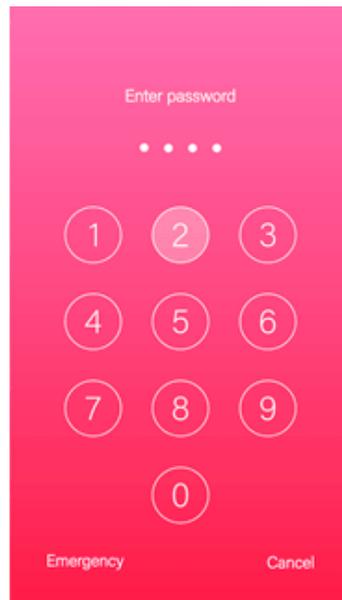
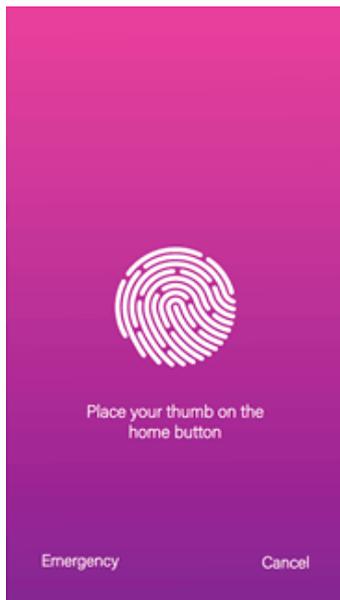


iLOQ S50 Quick Guide - Opening a lock with an Android phone



1 Open the screen lock

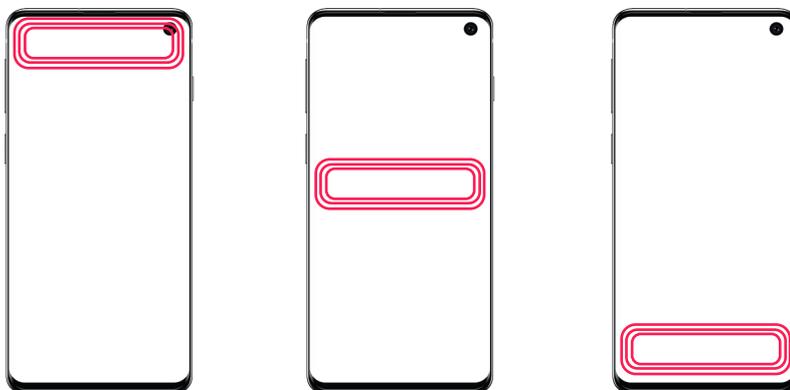
Note: Always keep your phone locked (unlock it using biometric ID, facial recognition, a PIN code or a pattern).



2

Put your phone on top of the black knob of the lock and wait until the iLOQ S50 application opens, and the screen turns to grey.

Note: the location of the **NFC antenna** varies between different Android phones. It is typically on the back, but it can be on the top, in the middle or at the bottom of the phone:



3

When you see a green view with a check mark, remove your phone from the lock and open the lock by turning the black knob about half a turn clockwise.

Note: Sometimes the opening process may take a bit longer if some information needs to be updated at the same time.



	What if the lock doesn't open?	
A)	Please, contact your key admin person to check that you have the needed access rights to open the lock in question.	
B)	Check that your NFC antenna is set on	
C)	Please, don't use a 'Pop socket' which could cover the NFC antenna – or make sure the pop socket is not at the same place as your NFC antenna.	
D)	The communication distance between the lock and phone is 0 – 20 mm, so you can even touch the lock with your phone. Please, keep your phone still during the opening process.	
E)	Check the correct location of the NFC antenna in your phone. Refer to your phone's operating instructions or contact the manufacturer.	

More information: support.ilq.com

